

ACCREDITATION INCREASES ACCESS TO LABORATORY SERVICES AT WAKISO HEALTH CENTER IV

164 Laboratories supported by Mildmay Uganda
5 Laboratories supported to attain Accreditation

“We offer quality, and our clients are excited, attaining international accreditation by SANAS transformed our service processes and improved our customer care approach. We are now connected to our customers than before the accreditation,” Alex Kakeeto, laboratory in charge, Wakiso health center IV.

Laboratories are vital in disease diagnosis, prevention, treatment, and outbreak investigations. The Uganda health system has had significant improvements in the national laboratory system, with rapid advancements in modernized equipment and laboratory staffing. However, the laboratory network system still faces the daunting challenge of quality, especially at lower-level facilities. Located in the outskirts of Wakiso town, three kilometers from Wakiso district in central Uganda, Wakiso health center IV was established in 1980 by the ministry of health to offer comprehensive health care services to over 20,000 community members. Laboratory services were integrated into the center health care profile. With the increased number of clients, the laboratory infrastructure was remodelled in 2016 by Mildmay Uganda with funding from PEPFAR/CDC through Infectious Disease Institute (IDI). The remodelled structure has offered space for an expanded array of laboratory services at the facility.

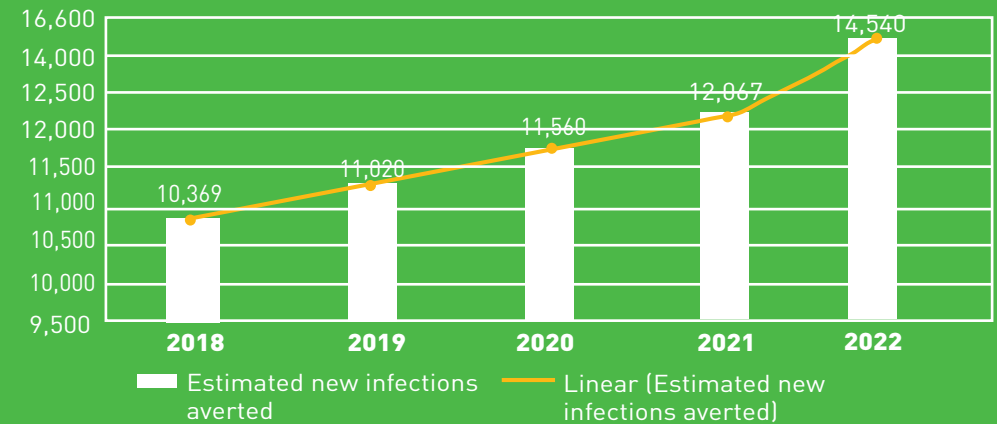
Under the partnership, Mildmay Uganda has supported training of the laboratory staff, provided logistics to support day to day operations, offered maintenance of the equipment and other accessories, and ensured that the laboratory attains International Accreditation. After, attaining a SLIPTA 4 star during an MoH assessment, we were ready for accreditation and applied for a SANAS audit which recommended our accreditation.

Upon Accreditation, the laboratory can now offer quality diagnostic services to over 35000 people. These include 3300 clients that receive Antiretroviral services from the Wakiso health center IV. The laboratory facility is also a hub managing diagnostic services from 64 facilities through the efficient referral system that has been established at the facility.

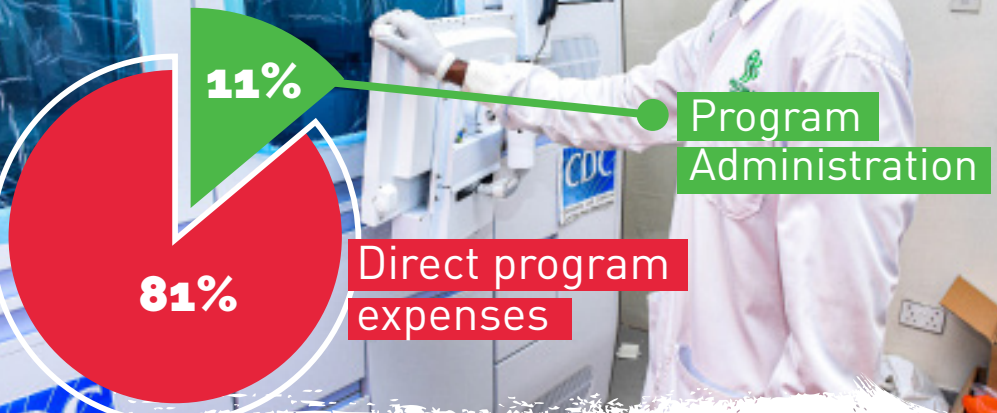
“Our quality of care has drastically increased since the accreditation. This has increased confidence among our clients. They access our services with a standard turn around time. They even come for confirmatory tests for results attained from other laboratories,” explains, Mary Immaculate, Laboratory Assistant.

In addition, the laboratory also offers placement opportunities to students from institutions of higher learning. This is attributed to the quality standards that are exhibited by the facility.

ESTIMATED NEW HIV INFECTIONS AVERTED



COST OF OUR RESPONSE



For only \$ 13 invested in our low cost high impact innovations, one disability adjusted life year is averted

ISO 15189 & 9001 Corporate Partner of the Chartered Quality Institute, UK



Annual Report

BOLD Impact 2022

Communities Transformed for Sustainable Health



Message from the Executive Director

Happy New Year to you all and special greetings from Mildmay Uganda!

The Year 2022 yet again provided us an opportunity to create impact through our Vision of Communities Transformed for Sustainable Health. We continued to look after over 140,000 People Living with HIV in our Community Programs and Hospital; created human resources for health through the Mildmay Institute of Health Sciences (MIHS) and contributed to Health Research through the Mildmay Research Centre Uganda (MRCU).

Our Institute has significantly reported excellence in the quality of training and education programs in several areas. With a one-year employability rate of 77% compared to 63% for East African universities (2014 report; Inter-university Council for East Africa), we are on our planned journey of becoming a leader in development of health professionals. We celebrate the appointment of Prof. Samuel Luboga, as the First Chancellor of Mildmay Institute of Health Sciences. This is a testimony of sustained impact of our education agenda through creating strategic governance that is critical.

The past year just like previous years, Mildmay Uganda Hospital has greatly contributed to averting effects of the COVID-19 pandemic and Ebola. We have partnered with the Ministry of Health and other stakeholders to provide efficient health care systems through the Mildmay Uganda Hospital. We have continued to increase the services profile. Investment in the laboratory services, has positioned the hospital not only a health care facility looking after people living with HIV, but a hospital saving lives in Uganda and beyond.

We maintained our ISO 9001:2015 certification in Quality Management Systems & ISO 15189 certification for the MUgH laboratory. In 2023, we will build individual and team effort to institutionalize quality as a culture on our journey from good to great.

Our growth in the Research agenda has seen the independent establishment of Mildmay Research Centre Uganda. The year has offered us an opportunity to establish robust structures and systems that will spur the vision and mission of MRCU in Uganda and beyond articulated through the Strategic Plan.

Great appreciation to the staff, and volunteers for the outstanding commitment and resilience that has enabled us create impact to our beneficiaries. Special appreciation to our Board of Directors for the wise counsel, timely and strategic leadership. Your expert perspectives have been a huge benefit to Mildmay Uganda and our shareholders. To our partners and friends of Mildmay Uganda, thank you for trusting and supporting us on the journey to ensure Communities are transformed for sustainable Health.

Dr. Barbara Mukasa
 Executive Director, Mildmay Uganda Group.



Message from the Chairman Board of Directors

Dear Friends,

2022 has been a momentous year in many respects. The Mildmay Uganda Group through Programs, Mildmay Institute of Health Sciences(MIHS), Mildmay Uganda Hospital, and Mildmay Research Centre Uganda, has continued to contribute to national key agendas in Health, Education, Research, and overall social economic transformation of our country and beyond.

We have maintained our resolve to being leaders in health professional development through Mildmay Institute of Health Sciences (MIHS). This has increased the efficiency and effectiveness of our health systems through graduates at MIHS. We appreciate the MIHS Governing Council for the strategic leadership. I congratulate Professor Dr. Samuel Luboga for agreeing to lead MIHS as the First Chancellor.

Our strategic contribution to the Research Agenda is outstanding and can only continue to greater heights. We have appointed the Mildmay Research Centre Uganda Board under the leadership of Dr. Vincent Oketcho, working with Dr. Edith Nakku -Joloba, Dr. Kayondo Jane Frances Kengeya, Mr. Mulebeke Ronald, and Mr. Ronald Kiguba to strategically champion our Research Agenda through the newly approved strategic plan.

As the world continues to grapple with the new realities defined by COVID -19 pandemic and recently Ebola, we have witnessed outstanding growth and resilience of our hospital to provide efficient, accessible, and reliable health care services to various customers in Uganda and beyond. We will continue growing our service profile as guided by the Hospital Development Committee.

Our commitment to transforming communities registered tremendous impact in 2022 despite the challenging period dictated by pandemics. Our resolve to work with communities to transform their lives by guaranteeing their Health continues to position Mildmay Uganda as a reliable, partner at national, regional, and international levels is unwavering. As we celebrate the impact created in 2022, we strategically document the best practices, strategically analyse the lessons, and create innovations that will spur Mildmay Uganda to greater STRIDES.

On behalf of the Board, I would like to thank our staff and volunteers for their countless efforts and openness to take on the ambitious course we have set for Mildmay Uganda. I would also like to thank our management team for its collaboration and hard work building on our strong foundation. To our partners, thank you for the trust you have shown in Mildmay Uganda's leadership and financial future. In a special way, we highly appreciate the support of Government of Uganda that continues to sharpen our vision of communities transformed for sustainable health.

I am honored to have the opportunity to serve as your chairman and have every confidence that the Board and management team will continue to build upon the success of Mildmay Uganda.

Happy New Year

Dr. Jeff Ssebuyira-Mukasa
Board Chairperson, MILD MAY UGANDA

WHO WE ARE

Since 1998, Mildmay Uganda has modelled bold strategies to strengthen health systems that support thousands of vulnerable Ugandan to live longer and healthy. Our efforts aim to build on local capacity of communities we serve to take charge of their own life purpose and health. Through training human resources for health, creating evidence for decision-making and strengthening health systems, **we create bold impact.**

OUR COMMITMENT

Creating bold impact demands us to stay highly accountable to both people we serve and our partners who support the work we do. We do this by ensuring delivery of quality effective services and maximising the impact of each dollar invested in our work. Over the years, we have established internal systems and values that we believe will spur us to even greater level of accountability. We commit to adhere to our values. **We commit to saving lives.**

HOW WE WORK

We believe in helping and supporting communities to use what they already have to trigger their capacity to change and build health systems that work for them using a family centred approach.

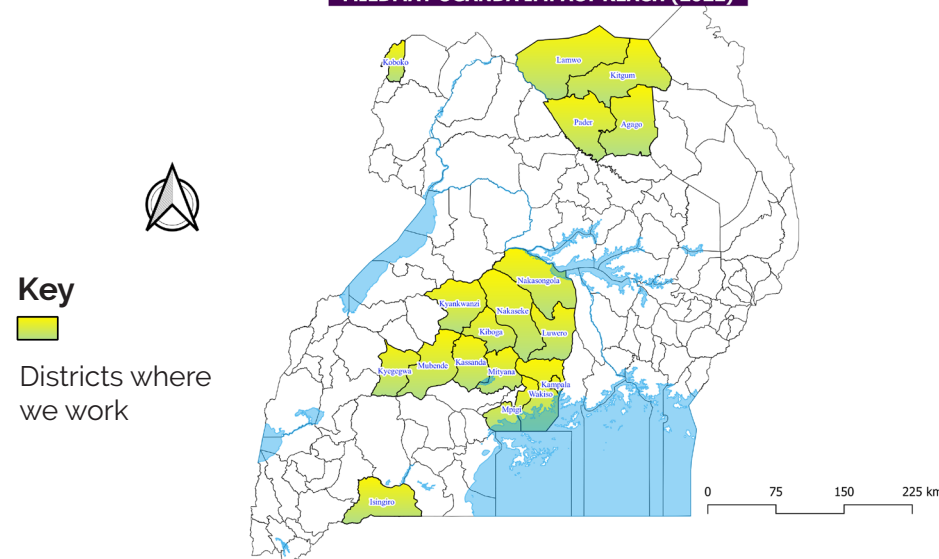
We believe that to ensure sustainability for our impact, every intervention we undertake, we have listened to all our stakeholders from government ministries, private sector, civil actors and beneficiary communities.

We believe that when women and children are free from disease, they have enough time to attend to their life work and aspirations thereby achieving resilience and protection from shocks of life.

Our target beneficiary

Our **innovative solutions** target reaching the **most vulnerable communities** with a focus on **children, adolescents, and young people.**

MILD MAY UGANDA IMPACT REACH (2022)



2022

Impact at a glance

Our impact reach

1,965,407

Individuals received one or more services from Mildmay Uganda during the year.

Our proven interventions averted;

1,303,994

Estimated DALYs (Disability adjusted life years) Surpassing our year target of 1.2M

27 Partners supported by Mildmay Uganda to create sustainable impact

14,540

ESTIMATED NEW INFECTIONS OF HIV AVERTED



Disease Prevention and Management

477,568 Individuals tested for HIV and received their results

14,307 Individuals tested HIV positive and enrolled on ART

139,776 Individuals supported on life saving drugs 10% of National contribution

139,914 Pregnant mothers supported on the Elimination of Mother to Child Transmission (eMTCT) program

4,821 Individuals completed Tuberculosis (TB) treatment

37,052 Males aged 10-35 received Voluntary Medical Male Circumcision (VMMC) for HIV prevention

38,499 Key Populations (KPs) received a standard HIV prevention package

531 Received Sexual and Reproductive Health services at Mildmay Hospital



Disability Programming

485 Children with Disabilities (CWD) supported to receive comprehensive rehabilitation services

57 Community and health workers trained in disability management

227 Care givers of Children with Disabilities enrolled into family support groups



Global Health Security

195 Facilities supported with infection prevention and control equipment and supplies

195 Health workers and Community Health workers trained in Infection Prevention and Control (IPC)

914 Community Health workers supported to conduct disease surveillance

9,406 Received COVID-19 Vaccine at Mildmay Hospital

2,828 Received COVID-19 Testing at Mildmay Uganda Hospital



Household Livelihoods

797 Individuals served on the food security Program

20,180 Adolescent Girls and young women (AGYW) received vocational skilling

55,594 AGYW empowered through financial literacy, skilled and supported to build their economic assets consequently attaining economic resilience

32,000 Adolescent Girls and Young Women received services for Gender Based Violence (GBV) prevention through SASA!

23,898 Orphans and other vulnerable children (OVC) served with a comprehensive service package on the MUg OVC program



Health systems strengthening

6 Multi-disciplinary District coordination forums conducted

7 Supported Districts attained above 80% score on governance and leadership under District programming strategy

90% Of supported facilities with functional Electronic Medical Records System

5 Laboratories supported to attain or maintain SANAS Accreditation

1040 Health workers trained and graduated with certificates of attendance, professional certificates, diplomas, and degrees.

209 Health workers supported on professional placement and short course program to enhance skills

178 Research protocols reviewed by Mildmay Uganda Research Ethics committee